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To: Ursual Mac Tisell/and company  
FAX: 351-1-397-72-13 *and 813-394-4848*  
From: Justine Smith  
Re: AT&T Lisbon program and vacation

Dear friends:

Just got back in the office today and wanted to express my thanks to you all again for the hard work you put into the program. I am sure that you have heard that the AT&T people felt this was the best program they have had out of the eleven years. Great compliment to all of you. The spouse program along with the evening events were all just excellent. I am very proud of the results of both the St. George evening and the Palace. You made us all look great!!

I will be calling Ford sales people tomorrow to describe how wonderful Lisbon would be for them.

Last but not least, the vacation days were exceptional. I can not thank you enough for designing and orgainizing the wonderful trip for us. All of the pousadas were so delightful and lovely in their own ways. We all liked the St. Luzia the best and the views in Valenca the best. You made it all possible for us and we are all so grateful to you.

My warmest regards,

A handwritten signature in cursive script that reads "Justine".