

**Subject:** BMS PINNACLE / JUNE 2007 / G-7057  
**From:** "Bert Guy" <bguy@bishopmccann.com>  
**Date:** Fri, 22 Jun 2007 10:27:39 -0500  
**CC:** "Ursula Mac Tisell" <mactisell@destinationportugal.com>, "Miya Macken"  
<mmacken@bishopmccann.com>

Hi Ursula,

I wanted to take a moment and share with you the wonderful job Teresa did for this program. She was at all times professional, prompt and her work the best I've seen in a long time - you have a valuable asset in her. We had a program manager transition a few weeks ago that created a small void in our planning efforts - it was Teresa that keep things going so well during this time. Our program would not have been successful without her amazing efforts.

On top of the performance qualities, we found her to be friendly and honest in all phases of our partnership.

Without question your company will be recommended when asked about Portugal, and I hope our business paths cross again soon.

Thank you,

Bert Guy, CMP  
Program Manager  
Bishop-McCann