

March 22, 1999

Ms. Ursula MacTisell
Destination Portugal
1316 Mainsail Drive #1022
Naples, FL 34114

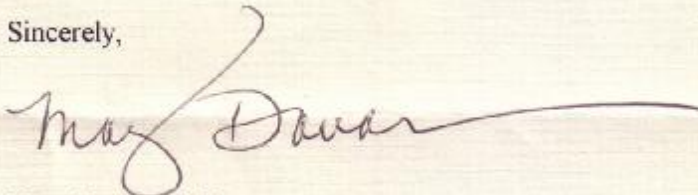
Dear Ursula:

Thanks to you our program in Lisbon was an outstanding success! The city tour began with lunch at St. George's Castle where our attendees were treated to a royal welcome and picturesque view of the rooftops of Lisbon. Such historical landmarks as the Tower of Belem, the National Coach Museum, and The Cloisters of Jeronimo's Monastery were covered in great detail by our personalized guide. As our attendees were from several different countries, our guide's excellent English was vital to the success of the tour.

Most importantly, thank you for being so easy and gracious in your detailed explanations of the attractions of Lisbon - long before we were committed to the business. I appreciate being able to call on your extensive knowledge of Portugal and your professional demeanor and service.

If you would like to use me as a reference in the future, please don't hesitate to ask. Ursula, on behalf of Wyeth-Ayerst Research, thanks for making our stay in Lisbon so memorable - especially the Fado!

Sincerely,



Mary Davar, CMP
Senior Research Meetings Planner

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